

NOTICE TO SEWAGE CUSTOMERS

ILLEGAL CONNECTIONS DURING HEAVY RAINS ARE OVERWHELMING OUR SEWER SYSTEM!

THIS IS COSTLY TO THE AUTHORITY AND CAN ULTIMATELY RESULT IN RATE INCREASES OR SURCHARGES.

DOWNSPOUTS, ROOF LEADERS, GUTTERS, AREA DRAINS, FRENCH DRAINS, STAIRWELL DRAINS, DRIVEWAY DRAINS AND SUMP PUMPS ARE NOT PERMITTED TO BE CONNECTED TO THE SANITARY SEWER SYSTEM.

PLEASE INSPECT YOUR SYSTEM TO MAKE SURE YOU HAVE NO ILLEGAL CONNECTIONS ALLOWING SURFACE WATER (RUNOFF) INTO THE SANITARY SYSTEM.

PLEASE INSPECT FOR **BROKEN/MISSING INSPECTION CAPS** ON YOUR SEWER LINE. IN LOW LYING AREAS BROKEN AND MISSING CAPS ALLOW RAIN AND SURFACE WATER TO GET INTO THE MAIN SEWER LINE.

IF YOU HAVE AN ILLEGAL CONNECTION OR BROKEN/MISSING CAPS, YOU MUST CORRECT THEM IMMEDIATELY. IF YOU NEED ASSISTANCE IN IDENTIFYING AN ILLEGAL CONNECTION, PLEASE CONTACT THE OFFICE.

THESE ILLEGAL CONNECTIONS CREATE AN OVERLOAD IN THE COLLECTION SYSTEM DURING HEAVY RAINS, CAUSING THE SYSTEM TO BE OVERWHELMED.

IF YOU ARE GETTING FLOODED DURING A HEAVY RAIN EVENT, YOU SHOULD CONSIDER INSTALLING A BACKFLOW PREVENTER (CHECK VALVE), WHICH IS A DEVICE THAT PREVENTS SEWAGE FROM BACKING UP AND FLOODING A BUILDING. CONTACT A PLUMBER FOR DETAILS.

AS A REMINDER, PROPERTY DAMAGE RESULTING FROM SEWAGE BACKING UP INTO YOUR HOME IS THE RESPONSIBILITY OF THE HOMEOWNER, NOT THE AUTHORITY. MANY INSURANCE COMPANIES OFFER PRODUCTS TO PROTECT HOMEOWNERS FROM A SEWAGE BACK UP, BUT IT IS USUALLY NOT INCLUDED IN YOUR TYPICAL HOMEOWNERS POLICY. CHECK WITH YOUR INSURANCE AGENT ABOUT COVERAGE.

DURING THE NEXT SEVERAL MONTHS, AUTHORITY EMPLOYEES WILL BE INSPECTING HOMES FOR ILLEGAL CONNECTIONS. INSPECTIONS MAY INCLUDE DYE TESTING. YOU WILL RECEIVE A CALL IF ACCESS TO YOUR BASEMENT IS NEEDED. WE WILL NOT CALL IF WE ARE DOING DYE OR VISUAL INSPECTIONS.

IF YOU HAVE ANY QUESTIONS REGARDING ILLEGAL CONNECTIONS, BACKFLOW PREVENTION DEVICES, OR SEWER INSTALLATION SPECIFICATIONS, YOU MAY VISIT OUR WEBSITE AT WWW.MAWT.NET. OR CALL THE OFFICE AT 724-929-3370.